AHA Future State: A Forward Look at Event 3

(06-APRIL-16) – AURORA, COLO. – In January 2016, AHA rolled out the guest pages of their new website, hosted at the same domain, https://www.arabianhorses.org. AHA's new website rebuild is part of a three year plan for AHA business transactions and financial system infrastructure upgrades, known as 'Future State.'

Future State is projected to last through the year 2018 and is an implementation of new AHA business rules, including customer initiated, real-time, web delivered transactions; automated transactions to eliminate paper and speed up completion; the simplification of all business interactions with AHA members and customers, and much more.

Future State
The next event, Event 3, in the Future State timeline is scheduled for release in the summer of 2016. This event is primarily focused on financials replacement and will not make a significant impact on how users interact with, or view the AHA website.

Since January, AHA has been working with Multiview Corporation to install Multiview Financials, a replacement for the very antiquated Oracle Financials. One large opportunity provided by the move to Multiview Financial software is in the re-design of the AHA Financial Chart of Accounts, making the financials more aligned with AHA's current business structure and operations, while allowing for simplified financial reporting.

AHA Members will benefit from this new financial software because they will receive more complete and readable invoices and statements. They will also receive more timely communications about personal financial transactions and see faster financial closings as a result of the automation within the Multiview system

To date, much effort has been put into preparing for the migration of data from Oracle Financials and the Oracle 8i Database, including: customer data; vendor data; accounts payable (AP), accounts receivable (AR), and general ledger (GL) financial data. Additionally, the ability to manage the AHA financial approval processes using the Multiview Workflow capability has been designed and will be implemented and tested very soon. Multiview Financials will also enhance the security of AHA's financial data through a security setup process.

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AHA Website Updates

In January, AHA released Future State Event 2, the guest portions of the new website. These portions were written using a Content Management System (OpenCMS), which allows staff members from the various AHA departments to update the website content as needed. Most of changes can be made throughout the month without interruption of website availability to members and staff.

However, some of the more significant website updates require structural changes that cannot be solely completed via OpenCMS. Therefore, AHA Business Technology (BT) staff support these types of changes via a new work tracking system and a monthly website release schedule.

A down time for the AHA website is required in order to initiate these monthly releases. AHA will use best efforts to keep members informed of this downtime, via a note on the homepage of the website for a few days prior to the release, as well as e-mail blasts and social media posts.

Production support, improving website performance and availability to members experiencing connection or login issues have been the BT staff's main priority recently with regards to the website. The staff has been diligently working on improving website speed by reducing the size of the webpages, caching content and improving network and internet bandwidths. Additionally, an emphasis has been placed on webserver and certificate security configurations to support the myriad of devices used by AHA members to connect to the new website.

Some additions to the website that are on the horizon include the implementation of a banner advertising module, allowing AHA to sell and host banner advertisements both on the homepage and interior of the website, as well as an upgraded Membership Search Feature.

To ensure that your member experience with the new website is a positive one, please be sure to clear any old bookmarked links to AHA's old website pages and re-bookmark them to the new pages. Additionally, if you are having further error messages, please be sure to clear your cookies/cache in your browser settings and then refresh the page. If you are still experiencing difficulties, please call our Customer Service department at 303.696.4500, Option #2.

AHA thanks you for your consideration and patience as we continue through the Future State process. Please look for future updates and communication regarding the progress and status of AHA Future State via AHA Insiders, e-blasts, social media and more.

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